

EXPORT / IMPORT PUBLIC TRAINING SCHEDULE: JULY – DECEMBER 2024 (ONLINE AND CONTACT DELIVERY)

I. FOR EXPORTERS & the EXPORT SERVICE INDUSTRY *(See page 5 for courses for importers & the import service industry)*

| Course/Workshop title | Johannesburg | Durban | Cape Town | Port Elizabeth |
|---|--|--|--|--|
| <p><u>Getting Ready for Exports-Imports (1 day) – Online</u></p> <p>A broad overview of the export-import process for the beginner: early considerations; the export/import sequence; the export enquiry and the indent; customs issues (including registration); transportation; commonly used trade terms (Incoterms® 2020); payment methods; export assistance programmes and the export-import service industry.</p> | <p>Mon 5 August Tues 5 November</p> | <p>Mon 5 August Tues 5 Novemembr</p> | <p>Mon 5 August Tues 5 Novemembr</p> | <p>Mon 5 August Tues 5 November</p> |
| <p><u>Complete Export-Import Administration Course (6 days) - Online</u></p> <p><i>*Offered as 3 on-line modules, each separated by a training-free day:</i></p> <p>1. <u>The Export-Import Process; Delivering Goods Internationally; and Incoterms® 2020 (2 days)</u></p> <p><i>Covers the export-import procedure flow charts; international transportation (road, rail, sea and air) and related documentation; and Incoterms® 2020</i></p> | <p>Mon 12 – Tues 13 August Mon 11 – Tues 12 November</p> | <p>Mon 12 – Tues 13 August Mon 11 – Tues 12 November</p> | <p>Mon 12 – Tues 13 August Mon 11 – Tues 12 November</p> | <p>Mon 12 – Tues 13 August Mon 11 – Tues 12 November</p> |
| <p>2. <u>Export-Import Customs Procedures (2 days)</u></p> <p><i>Covers customs registration procedures; the Harmonised System (HS) of product classification; the SA Customs tariff and schedules; ordinary export and import customs procedures; customs procedures pertaining to samples; duty refunds, rebates and drawbacks; and bonded warehouses.</i></p> | <p>Thurs 15 – Fri 16 August Thurs 14 – Fri 15 November</p> | <p>Thurs 15 – Fri 16 August Thurs 14 – Fri 15 November</p> | <p>Thurs 15 – Fri 16 August Thurs 14 – Fri 15 November</p> | <p>Thurs 15 – Fri 16 August Thurs 14 – Fri 15 November</p> |
| <p>3. <u>Cargo Insurance; International Risk Management; Payment Procedures; and Costing International Transactions (2 days)</u></p> <p><i>Covers marine/cargo insurance; foreign exchange transactions; SA VAT & export-import; the financial risk elements of export-import; international payment methods (UCP 600, URC 522) and their documentary requirements; export credit insurance; export and import costing; sales enquiries; feasibility studies; indents; quotations and proforma invoices.</i></p> | <p>Mon 19 – Tues 20 August Mon 18 – Tues 19 November</p> | <p>Mon 19 – Tues 20 August Mon 18 – Tues 19 November</p> | <p>Mon 19 – Tues 20 August Mon 18 – Tue 19 November</p> | <p>Mon 19 – Tues 20 August Mon 18 – Tue 19 November</p> |

I. For EXPORTERS & the EXPORT SERVICE INDUSTRY.... contd

| Course/Workshop title | Johannesburg | Durban | Cape Town | Port Elizabeth |
|---|--|--|--|--|
| <p><u>Getting Ready for Exports (1 day) - Online</u></p> <p>A broad overview of the export process for the beginner: early considerations; the export sequence; customs issues; transportation; commonly used Incoterms®; payment methods; export assistance programmes; and the export service industry.</p> | <p>Mon 2 September</p> | <p>Mon 2 September</p> | <p>Mon 2 September</p> | <p>Mon 2 September</p> |
| <p><u>Complete Export Administration Course (*5 days/3 modules) - Online</u></p> <p><i>*Offered in 3 on-line modules, each separated by a training-free day.</i></p> <p>1. <u>The International Trade Process; Delivering Goods Internationally; and Incoterms ® 2020 (2 days)</u></p> <p><i>Covers the export sequence; the handling of export enquiries; international transportation (road, rail, air, sea); transport document'n; marine insurance (principles, policy types and claims procedures); and Incoterms® 2020.</i></p> | <p>Thurs 12 – Fri 13 September</p> <p>Tues 3 – Wed 4 December</p> | <p>Thurs 12 – Fri 13 September</p> <p>Tues 3 – Wed 4 December</p> | <p>Thurs 12 – Fri 13 September</p> <p>Tues 3 – Wed 4 December</p> | <p>Thurs 12 – Fri 13 September</p> <p>Tues 3 – Wed 4 December</p> |
| <p>2. <u>Customs Procedures for Exports (1 day)</u></p> <p><i>Covers the structure of the Harmonised System of Classification; ordinary customs procedures for export; the export of samples; the SA Customs Act; the SA Tariff Book; duty refunds; rebates and drawbacks; rebate stores and bonded warehouses.</i></p> | <p>Mon 16 September</p> <p>Fri 6 December</p> | <p>Mon 16 September</p> <p>Fri 6 December</p> | <p>Mon 16 September</p> <p>Fri 6 December</p> | <p>Mon 16 September</p> <p>Fri 6 December</p> |
| <p>3. <u>Costing; Quoting; International Risk Management; VAT & Exports; and Payment Procedures (2 days)</u></p> <p><i>Covers export costing; reacting to trade enquiries; working with foreign currencies; financial risk elements; VAT & exports; international payment methods; export credit insurance; forward exchange contracts; and CFC accounts.</i></p> | <p>Wed 18 – Thurs 19 September</p> <p>Mon 9 – Tues 10 December</p> | <p>Wed 18 – Thurs 19 September</p> <p>Mon 9 – Tues 10 December</p> | <p>Wed 18 – Thurs 19 September</p> <p>Mon 9 – Tues 10 December</p> | <p>Wed 18 – Thurs 19 September</p> <p>Mon 9 – Tues 10 December</p> |
| <p><u>VAT and Exports (1/2 day) (9h00 – 13h00) - Online</u> <i>(*Online training price: R1 425 + VAT per person)</i></p> <p>Designed to ensure that you do not fall foul of the taxman, this briefing covers the South African VAT Act as it pertains to exports and the VAT Incentive scheme: zero rating vs standard rating; salient interpretation notes; direct vs indirect exports; timelines; and documentary requirements. Delegates are given practical examples of documents that are not VAT-compliant and are required to identify reasons for non-compliance</p> | <p>Fri 19 July</p> | <p>Fri 19 July</p> | <p>Fri 19 July</p> | <p>Fri 19 July</p> |

I. For EXPORTERS & the EXPORT SERVICE INDUSTRY.... contd.

| Course/Workshop title | Johannesburg | Durban | Cape Town | Port Elizabeth |
|---|--|--|--|--|
| <p><u>Understanding Letters of Credit (1 day) - Online</u></p> <p>A practical, case study-based workshop, covering different forms (irrevocable; and irrevocable and confirmed) and types (transferable; back-to-back; revolving; red clause; standby) of documentary credit (L/C) and their application.</p> <p>Attention is paid to the UCP 600, i.e., its effect on the use of documentation, while examples of simple to complex L/Cs, and their specific requirements, are explored.</p> | <p>Fri 4 October</p> | <p>Fri 4 October</p> | <p>Fri 4 October</p> | <p>Fri 4 October</p> |
| <p><u>The Correct Usage of Incoterms® 2020 (1 day) - Online</u></p> <p>Covering the impact of the ICC's 'Incoterms® 2020' on import and export costing; transaction risk evaluation; and party (seller and buyer) obligations pertaining to consignment delivery. Each of the eleven Incoterms is covered in detail.</p> | <p>Thurs 18 July</p> <p>Fri 8 November</p> | <p>Thurs 18 July</p> <p>Fri 8 November</p> | <p>Thurs 18 July</p> <p>Fri 8 November</p> | <p>Thurs 18 July</p> <p>Fri 8 November</p> |
| <p><u>Product Classification Workshop (1 day) - Online</u></p> <p><i>(Please have a copy of Schedule 1 of the SA Customs Tariff available during the training session. This can be downloaded from the SARS website.)</i></p> <p>Correct product classification can prevent delays in the customs clearance of goods and, where duties are payable, often results in lower clearance costs.</p> <p>This workshop takes delegates step-by-step through the HS classification process as prescribed by the World Customs Organisation (WCO) and the SA Customs and Excise Act, providing many examples and practical exercises to ensure that when they leave, delegates are familiar with the process.</p> | <p>Mon 30 September</p> | <p>Mon 30 September</p> | <p>Mon 30 September</p> | <p>Mon 30 September</p> |
| <p><u>Warehousing & Distribution (1 day) – Contact/Online</u></p> <p>Covers logistics in business today; the role of warehousing in the logistics system; functions of warehousing; trends in materials handling; cargo stowage principles; product packing and marking; international transportation modes; and the role of documents in the movement of cargo internationally</p> | <p>*Offered on request</p> | <p>*Offered on request</p> | <p>*Offered on request</p> | <p>*Offered on request</p> |

I. For EXPORTERS & the EXPORT SERVICE INDUSTRY..... contd.

| Course/Workshop title | Johannesburg Only | Durban | Cape Town | Port Elizabeth |
|--|--|--|--|--|
| <p><u>Export-Import Costing & Documentation Workshop (4 days) (Contact Training Only)</u></p> <p>A case study-based workshop providing delegates with practical skills in export and import costing (according to the ICC's Incoterms®), the preparation of export quotations & proforma invoices, and import enquiries & orders/indents; and the completion of documents (instruction, transport, customs, etc.) used in effecting the export and import of a consignment via different modes of transport. Also covered is the procedure for dealing with discrepant cargo receipts.</p> | <p>Tues 23 – Fri 26 July</p> <p>Mon 26 – Thurs 29 August</p> | - | - | - |
| <p><u>Claiming Duty Refunds, Drawbacks and Rebates (1 day) - Online</u></p> <p>Covering all forms of rebates (industrial, miscellaneous and export), drawbacks (both permanent and temporary) and refunds (miscellaneous and export), this one-day workshop explores the circumstances in which each is used; the application requirements; the role of Customs vis-à-vis ITAC in their administration; and the documentary procedures and calculations for each. It concludes with a practical case study exercise.</p> | <p>Thurs 7 November</p> | <p>Thurs 7 November</p> | <p>Thurs 7 November</p> | <p>Thurs 7 November</p> |
| <p><u>How to Access Government Incentive and Other Assistance Programmes (1 day) - Online</u></p> <p>The government both directly and indirectly (via other organisations) offers a number of incentive programmes and other forms of assistance to companies (primarily SMEs and BEE entities) to both improve their competitiveness and assist in the development of export markets.</p> <p>This one-day programme covers some of the government offerings currently available (e.g. currently, the Automotive Investment Scheme [AIS], the Critical Infrastructure Programme, the Capital Projects Feasibility Programme, the Support Programme for Industrial Innovation, and the Export Marketing and Investment Assistance Scheme) and how to access them).</p> | <p>*Offered on request</p> | <p>*Offered on request</p> | <p>*Offered on request</p> | <p>*Offered on request</p> |
| <p><u>Export Readiness and Marketing Planning (2 days) - Contact/Online</u></p> <p>Covers the differences between selling locally and abroad; determining export readiness; selecting foreign markets; analysing export opportunities; identifying potential buyers; the international marketing mix; maximising value-addition from trade missions, trade fairs and one-on-one meetings; and how to create an effective marketing plan.</p> | <p>Tues 3 – Wed 4 September</p> | <p>Tues 3 – Wed 4 September</p> | <p>Tues 3 – Wed 4 September</p> | <p>Tues 3 – Wed 4 September</p> |

II. For IMPORTERS & the IMPORT SERVICE INDUSTRY

| Course/Workshop title | Johannesburg | Durban | Cape Town | Port Elizabeth |
|--|---|---|---|---|
| <p><u>Getting Ready for Exports-Imports (1 day) - Online</u> A broad overview of the export-import process for the beginner: early considerations; the export/import sequence; the export enquiry and the indent; customs issues (including registration); transportation; commonly used trade terms (Incoterms® 2020); payment methods; export assistance programmes and the export-import service industry.</p> | <p>Mon 5 August</p> <p>Tues 5 November</p> | <p>Mon 5 August</p> <p>Tues 5 November</p> | <p>Mon 5 August</p> <p>Tues 5 November</p> | <p>Mon 5 August</p> <p>Tues 5 November</p> |
| <p><u>Complete Export-Import Administration Course (6 days) - Online</u> <i>*Offered as 3 on-line modules, each separated by a training-free day:</i></p> <p><u>1. The Export-Import Process; Delivering Goods Internationally; and Incoterms® 2020 (2 days)</u> <i>Covers the export-import procedure flow charts; international transportation (road, rail, sea and air) and related documentation; & Incoterms® 2020</i></p> | <p>Mon 12 – Tues 13 August</p> <p>Mon 11 – Tues 12 November</p> | <p>Mon 12 – Tues 13 August</p> <p>Mon 11 – Tues 12 November</p> | <p>Mon 12 – Tues 13 August</p> <p>Mon 11 – Tues 12 November</p> | <p>Mon 12 – Tues 13 August</p> <p>Mon 11 – Tues 12 November</p> |
| <p><u>2. Export-Import Customs Procedures (2 days)</u> <i>Covers customs registration procedures; the Harmonised System (HS) of product classification; the SA Customs tariff and schedules; ordinary export and import customs procedures; customs procedures pertaining to samples; duty refunds, rebates and drawbacks; and bonded warehouses.</i></p> | <p>Thurs 15 – Fri 16 August</p> <p>Thurs 14 – Fri 15 November</p> | <p>Thurs 15 – Fri 16 August</p> <p>Thurs 14 – Fri 15 November</p> | <p>Thurs 15 – Fri 16 August</p> <p>Thurs 14 – Fri 15 November</p> | <p>Thurs 15 – Fri 16 August</p> <p>Thurs 14 – Fri 15 November</p> |
| <p><u>3. Cargo Insurance; International Risk Management; Payment Procedures; and Costing for International Transactions (2 days)</u> <i>Covers marine/cargo insurance; foreign exchange transactions; SA VAT & export-import; the financial risk elements of export-import; international payment methods (UCP 600, URC 522) and their documentary requirements; export credit insurance; export and import costing; sales enquiries; feasibility studies; indents; quotations; and proforma invoices.</i></p> | <p>Mon 19 – Tues 20 August</p> <p>Mon 18 – Tues 19 November</p> | <p>Mon 19 – Tues 20 August</p> <p>Mon 18 – Tues 19 November</p> | <p>Mon 19 – Tues 20 August</p> <p>Mon 18 – Tues 19 November</p> | <p>Mon 19 – Tues 20 August</p> <p>Mon 18 – Tues 19 November</p> |
| <p><u>Warehousing & Distribution (1 day) (9h00 – 13h00) - Online/Contact</u> <i>(*On-line training price: R1 425 per person + VAT)</i></p> <p>Covers logistics in business today; the role of warehousing in the logistics system; functions of warehousing; trends in materials handling; cargo storage principles; product packing and marking; international transportation modes; and the role of documents in the movement of cargo internationally.</p> | <p>*Offered on request</p> | <p>*Offered on request</p> | <p>*Offered on request</p> | <p>*Offered on request</p> |

II. For IMPORTERS & the IMPORT SERVICE INDUSTRY.... contd.

| Course/Workshop title | Johannesburg Only | Durban | Cape Town | Port Elizabeth |
|---|--|--|--|--|
| <p><u>Getting Ready for Imports (1 day) - Online</u></p> <p>A broad overview of the import process for the beginner: early considerations; the import sequence; customs issues; the indent; transportation; commonly used Incoterms®; payment methods; and the import service industry.</p> | <p>Wed 3 July</p> <p>Thurs 3 October</p> | <p>Wed 3 July</p> <p>Thurs 3 October</p> | <p>Wed 3 July</p> <p>Thurs 3 October</p> | <p>Wed 3 July</p> <p>Thurs 3 October</p> |
| <p><u>Complete Import Administration Course (*5 days/3 modules) - Online</u></p> <p><i>Offered as 3 modules, each separated by a training-free day</i></p> <p>1. <u>The Import Process: Compiling Enquiries, Selecting Incoterms®, Costing, Arranging Transport and Insurance; and Dealing with Defective Cargo Receipts (2 days)</u></p> <p><i>Covers an overview of a typical import transaction (parties involved, documents and sequence of steps); international transportation (road, rail, sea, air, & transport documentation); dealing with deficient cargo; import enquiries (feasibility studies, the indent); Incoterms® 2020; import costing; and cargo insurance (principles, policy types & claims).</i></p> | <p>Mon 8 – Tues 9 July</p> <p>Mon 14– Tues 15 October</p> | <p>Mon 8 – Tues 9 July</p> <p>Mon 14 – Tues 15 October</p> | <p>Mon 8 – Tues 9 July</p> <p>Mon 14 – Tues 15 October</p> | <p>Mon 8 – Tues 9 July</p> <p>Mon 14 – Tues 15 October</p> |
| <p>2. <u>Import Customs Procedures (2 days)</u></p> <p><i>Covers general customs considerations, South Africa’s trade relationships, the Harmonised System of Nomenclature (HS); the SA Customs Tariff & Schedules and import control; standard customs procedures for import; bonded warehouses.</i></p> | <p>Thurs 11 – Fri 12 July</p> <p>Thurs 17 – Fri 18 October</p> | <p>Thurs 11 – Fri 12 July</p> <p>Thurs 17 – Fri 18 October</p> | <p>Thurs 11 – Fri 12 July</p> <p>Thurs 17 – Fri 18 October</p> | <p>Thurs 11 – Fri 12 July</p> <p>Thurs 17 – Fri 18 October</p> |
| <p>3. <u>Payment Methods for Imports (1 day)</u></p> <p><i>Covers financial risk dimensions; different international payment methods (bank collections & documentary credits [L/Cs]); bills of exchange; reasons for bank rejection of documents under an L/C; currencies used in international trade; UCP 600 and URC 522; the workings of the foreign exchange market; and different types of foreign exchange transaction.</i></p> | <p>Mon 15 July</p> <p>Mon 21 October</p> | <p>Mon 15 July</p> <p>Mon 21 October</p> | <p>Mon 15 July</p> <p>Mon 21 October</p> | <p>Mon 15 July</p> <p>Mon 21 October</p> |
| <p><u>Export-Import Costing & Documentation Workshop (4 days) – (Contact Training Only)</u></p> <p>A case study-based workshop providing delegates with practical skills in export and import costing (according to the ICC’s Incoterms®), the preparation of export quotations & proforma invoices, and import enquiries & orders/indents; and the completion of documents (instruction, transport, customs, etc.) used in effecting the export and import of a consignment via different modes of transport. Also covered is the procedure for dealing with discrepant cargo receipts.</p> | <p>Tues 23 – Fri 26 July</p> <p>Mon 26 – Thurs 29 August</p> | - | - | - |

II. FOR IMPORTERS & the IMPORT SERVICE INDUSTRY ... contd.

| Course/Workshop title | Johannesburg | Durban | Cape Town | Port Elizabeth |
|---|---|---|---|---|
| <p><u>Customs Valuation and the Calculation of Duties (1 day) – Online</u></p> <p>Covering the South African valuation process in detail (including regulations relating to the customs valuation of containerised goods as per the Revenue Laws Amendment Act 60 of 2008), the programme includes the various means by which duties are calculated in South Africa and incorporates a number of practical exercises to consolidate delegates’ understanding of the procedures involved.</p> | Wed 23 October | Wed 23 October | Wed 23 October | Wed 23 October |
| <p><u>Product Classification Workshop (1 day) - Online</u></p> <p><i>(Please have a copy of Schedule 1 of the SA Customs Tariff available during the training session. Download from the SARS website.)</i></p> <p>Correct product classification can prevent delays in the customs clearance of goods and, where duties are payable, often results in lower clearance costs.</p> <p>This workshop takes delegates step-by-step through the HS classification process as prescribed by the World Customs Organisation (WCO) and the SA Customs and Excise Act, providing many examples and practical exercises to ensure that when they leave, delegates are familiar with the process.</p> | Mon 30 September | Mon 30 September | Mon 30 September | Mon 30 September |
| <p><u>Understanding Letters of Credit (1 day) - Online</u></p> <p>A practical, case study-based workshop, covering different forms (irrevocable; and irrevocable and confirmed) and types (transferable, back-to-back, revolving, red clause, standby) of documentary credit (L/C) and their application. Attention is paid to the UCP 600, i.e. its effect on the use of documentation, while examples of simple to complex L/Cs, and their specific requirements, are explored.</p> | Fri 4 October | Fri 4 October | Fri 4 October | Fri 4 October |
| <p><u>The Correct Usage of Incoterms® 2020 (1 day) - Online</u></p> <p>Covering the impact of the ICC’s ‘Incoterms® 2020’ on import/export costing; transaction risk evaluation; and party (seller and buyer) obligations pertaining to consignment delivery. Each of the eleven Incoterms is covered in detail.</p> | Thurs 18 July Fri 8 November | Thurs 18 July Fri 8 November | Thurs 18 July Fri 8 November | Thurs 18 July Fri 8 November |
| <p><u>A Guide to International Purchasing (1 day) - Online</u></p> <p>The case for international purchasing; the link between purchasing and the supply chain; why companies source from abroad; the changing nature of the international business environment; import options; identifying foreign sources.</p> | *Offered on request | *Offered on request | *Offered on request | *Offered on request |

FEES

Online Training

Standard fee for full-day course/workshop: R3 000 + VAT = R3 450 per person per day (inclusive of all support documentation, assessment and certification). **Mornings only courses, e.g., VAT and Exports: R1 425+ VAT = R1 638.75 per person per day.** If more than 1 delegate books on a particular course/workshop from the same company, **each additional delegate will be entitled to a 10% discount**, i.e., on a full-day course, he/she will pay R2 700 + VAT = R3 105 per person per day. On a morning-only course, he/she will pay R1 282.50 + VAT = R 1 474.88.

Contact Training (when available)

Standard fee for full-day course/workshop: R3 550 + VAT = R4 082.50 per person per day (inclusive of refreshments, all support documentation, assessment and certification). **Mornings only courses, e.g., VAT and Exports: R2 020 + VAT = R2 323.00 per person per day.** If more than 1 delegate books on a particular course/workshop from the same company, **each additional delegate will be entitled to a 10% discount**, i.e., on a full-day course, he/she will pay R3 195 + VAT = R3 674.25 per person per day. On a morning only course, he/she will pay R1 818.00 + VAT = R 2 090.70.

See the BOOKING FORM attached.

For **more information, contact ITRISA** on: **e-mail: info@itrisa.co.za** or **tel: 011 807 5317** or **fax: 011 807 5321**

(Bookings should be made using the attached booking form and payment should be received at least six working days prior to the commencement of a course. Only bookings accompanied by full payment will be accepted thereafter. Bookings for which payment has not been made by the due date will be deemed to have been cancelled by the booking party.)

NOTE: No course will run unless a minimum of 5 delegates has made confirmed bookings at least five days prior to the commencement date of the course. It is therefore important to **book well in advance** to avoid the disappointment of a course having to be cancelled due to insufficient numbers. On-line training is limited to a total of 12 delegates at any one time to allow for adequate interaction between the group and the trainer.

Looking for an alternative to public short courses? ITRISA also offers the following specialised services:

- **customised, industry-specific training for one company's personnel only** on a wide range of export/import subjects
- a comprehensive **distance learning programme in international trade** which leads to **nationally and internationally accredited qualifications**
- **consultations** to both public and private sector organisations on international trade, and international trade education, matters.



Trade Development House, Eden Gardens, 16 Wessel Road, Rivonia, Sandton, Gauteng
 P O Box 2475, Rivonia 2128, South Africa
 Bookings: Tel: +27 11 807 5317 E-mail: training@itrisa.co.za
 Web www.itrisa.co.za

ITRISA's International Trade Training Programme

SHORT COURSE BOOKING FORM

(Please PRINT CLEARLY in block capitals)

Company

Postal address Postal code

Tel Fax Industry sector (e.g., Mining, Food)

Company's VAT registration number, if applicable (for invoicing purposes)

PLEASE BOOK THE FOLLOWING PERSON/S ON THE COURSE* INDICATED:

Name of courseDate/s

1. Delegate's first & last names DesignationM/F?

E-mail Direct tel nr

Identity No. (to appear on the certificate)

2. Delegate's first & last names Designation M/F?

E-mail Direct tel nr

Identity No. (to appear on the certificate)

* A separate booking form should be completed for each course on which delegates are being booked.

For a booking to be CONFIRMED, full payment is required at least 6 working days PRIOR to the commencement of a course so that the necessary administrative arrangements can be made. Until such payment is received, a booking – as evidenced by ITRISA simply receiving a completed booking form by email - is only **PROVISIONAL** (which means that no arrangements will be made to accommodate the individual/s concerned on the specified course/s, e.g. catering, printing of support materials, etc.). Payment should be made into ITRISA's bank account (*First National Bank, Rosebank Branch, Account No. 50371106467, Branch Code 253305*)

Payment should be made by electronic transfer.

Total amount: R

Proof of payment **must be EMAILED to ITRISA** email: training@itrisa.co.za along with a copy of this booking form once payment has been effected. Please specify the name of the company or individual (if the latter is attending the course in his/her personal capacity) in the 'Reference' section of the deposit/transfer slip.

NOTE: In the event of a confirmed booking being cancelled by the company/delegate concerned within **6 working days** of the start of a particular course or a delegate simply failing to turn up on the appointed day/s, a fee of **100%** of the course fee will apply. Should the company/delegate concerned decide to book forward to the next scheduled date/s for that course, **100% of the course fee** will still apply to the previous course, but the **forward booking course fee** will be **discounted by 50%**. All cancellations must be **in writing**. While ITRISA endeavours to hold courses on their published dates, it reserves the right to withdraw or postpone a course at any time. ITRISA also reserves the right to alter the content and fees of its courses at any time.

Contact person (first name & surname) Direct tel nr

Signature Date

ITRISA will acknowledge a booking made (provided this booking form is used) within two days of receipt. **If no such acknowledgement is received** within this period (because, for example, the booking form was not received in the first place), kindly follow up with ITRISA on tel. 011 807 5317.